

**The deposit/final payment for your Heliskiing trip with Eagle Pass Heliski is now due. Please complete this Authorization Form and return it to the Eagle Pass Heliski office**

## PAYMENT INFORMATION

Name: \_\_\_\_\_

Amount Authorized \_\_\_\_\_ CAD Funds

 Deposit       Full Payment

## PAYMENT METHOD

- |                                      |                                 |  |                                     |   |
|--------------------------------------|---------------------------------|--|-------------------------------------|---|
| <input type="checkbox"/> VISA        | <input type="checkbox"/> Cheque | <input type="checkbox"/> Bank Transfer | <input type="checkbox"/> Bank Draft | <input type="checkbox"/> Email Transfer |
| <input type="checkbox"/> Master Card | Payable to:                     | <b>To:</b> Revelstoke Credit Union     | Sent to: Eagle Pass                 | Send Transfer to:                       |
| <input type="checkbox"/> AMEX        | Eagle Pass Heliskiing Ltd.      | 110 2 <sup>nd</sup> Street W           | Heliskiing Ltd.                     | kiel@eaglepassheliskiing.com            |
|                                      | PO Box 2555                     | Revelstoke BC                          | PO Box 2555                         | Maximum Transfer Amount:                |
|                                      | Revelstoke BC                   | Canada, V0E 2S0                        | Revelstoke BC                       | \$10,000 per transaction                |
|                                      | Canada V0E 2S0                  | Swift Code/Bank Code/ABA               | Canada V0E 2S0                      | This option is only available           |
|                                      |                                 | or BIC #: CUCXCATTVAN                  |                                     | for email transfers within              |
|                                      |                                 | <b>Receiving Customer:</b>             |                                     | Canada.                                 |
|                                      |                                 | Eagle Pass Heliskiing Ltd              |                                     |   |
|                                      |                                 | #309 Mackenzie Ave.                    |                                     |   |
|                                      |                                 | Box 2555, Revelstoke BC                |                                     |   |
|                                      |                                 | Canada, V0E 2S0                        |                                     |   |
|                                      |                                 | Transit # 27510                        |                                     |   |
|                                      |                                 | Institution # 0809                     |                                     |   |
|                                      |                                 | Account# 100000667329                  |                                     |   |

**For all cheques, bank transfers, bank drafts, and email transfers please ensure all funds are made in Canadian dollars and your full name is present on all transfer/information sheets.**

 Please charge the amount identified above to credit card

MC/VISA/AMEX # \_\_\_\_\_

Expiry Date \_\_\_\_\_

CVS Code \_\_\_\_\_

Name on Card \_\_\_\_\_

Signature \_\_\_\_\_

 **I have read the Terms and Conditions, and I agree to them (below)**

Please complete this form and return to the Eagle Pass Heliski Office. Thank you for making this payment. We will send an invoice once payment has been made. See you soon!

## Eagle Pass Heliskiing Ltd. Terms and Conditions

### **Management/Organizer**

Eagle Pass Heliskiing Ltd. (EPH) is the organizer of the ski packages described throughout the EPH brochure and website. Any travel agent or individual representing EPH is acting only as an agent authorized for encashment. Note: the term Heliskiing shall include heli snowboarding, heli telemark skiing and heli access ski touring skiing.

### **Registration Terms and Conditions**

By submitting a signed Payment Authorization Form and/or Registration Form the guest has agreed to a legally binding agreement with Eagle Pass Heliskiing Ltd. as outlined in the policies and conditions below.

### **Deposits, Registration and Payment**

It is essential that each guest familiarize themselves with the terms and conditions and the information below as well as on the EPH website. This will ensure they choose the best package for their needs, have a full understanding of what their Heliskiing package includes and are fully aware of EPH's policies in regards to cancellations, refunds and credits.

Heliski packages are booked directly through the EPH office. A non-refundable deposit and completed registration form are required within two weeks of the booking date to confirm the reservation. The deposits for all of the packages are 30% of the after tax package price.

Final payment is required 90 days prior to commencement of the package or November 1<sup>st</sup>, whichever comes first. If booking less than 90 days prior to the start of the ski package the full payment is due upon booking. All rates and prices are in Canadian dollars (CAD) and are subject to change without notice. A 5% Goods & Services Tax (GST) is not included in any of the ski package prices. If a guest lives outside of Canada and books a Multi-Day Lodge-based Heliskiing package that includes accommodation/meals then only 2.5% tax is applied.

Payment details are outlined on the EPH Payment Authorization form. EPH accepts Visa, Mastercard, American Express, Bank Transfers and Interac Email Money Transfers (Interac Transfers limited to \$3,000 CAD per transaction).

### **Guest Responsibilities**

Guests are responsible for familiarizing themselves with EPH Terms and Conditions before booking their Heliski package. It is also the guests responsibility to fully understand their package – what is included, and what is not included.

For guests travelling from outside Canada a Valid Passport and/or Travel Visa are required to enter Canada. Refunds will not be given to guests that are denied admission into Canada.

Guests are responsible for being on time and prepared to ski on their specified Heliski day(s). Arriving late or ill equipped may result in a guest missing their Heliski day(s) in part or in whole. Refunds will not be given to guests that arrive late or ill equipped.

Eagle Pass recommends that all guests are able to ski at an intermediate to advanced level (blue and black diamond runs). Guests should be comfortable skiing all types of terrain – trees, glades, steeps, deep powder, chutes, and variable snow conditions. Previous Heli or Cat skiing experience is recommended. Refunds will not be given to guests that are unable to competently Heliski due to lack of skill or experience.

Heliskiing can be a demanding physical activity, especially for those guests that ski at an intermediate level. It is recommended that guests assess their own fitness level well in advance and prepare themselves accordingly – through on-slope skiing or by undertaking a regular fitness routine.

Refunds will not be given to guests that are unable to competently Heliski due to lack of physical fitness.

If there are any questions or concerns please do not hesitate to contact the Eagle Pass Office.

Trip Cancellation Insurance is strongly recommended to guests for any unforeseen circumstances that may interrupt or cancel their Heliski trip. Refer to the Trip Cancellation Insurance section below.

### **Refund & Cancellation Policy**

There are a few circumstances that may force EPH to cancel a Heliski day, in part or in whole: Inclement weather, avalanche conditions, operational emergencies or mechanical reasons. In the event that Eagle Pass must cancel a day, guests will be given the option to rebook for the next available day, or will be offered a credit or refund, depending on the circumstance and the product that they purchased.

Heliskiing is a unique experience that is highly subject to weather & snowpack conditions. These conditions are constantly changing, and add an element of complexity to each Heliski day.

### **Day Heliskiing**

At Eagle Pass our Day Heliskiing program is based on runs skied rather than vertical skied. We have recently revised our Minimum Guarantee/Refund Policy to reflect this:

We guarantee each guest will be given the opportunity to Heliski at least 6 runs per day. A standard Day Heliski package averages 6-8 runs per day.

Refunds/Credits will not be offered to guests who are unable to Heliski at least 6 runs per day due to late arrival, early departure, physical fitness, ability level or injury.

If Eagle Pass cancels a Heliski day at least 12 hours before the scheduled start time the guest will be given the opportunity to rebook for the next available date or a later date that season. If they are unable to rebook a full refund or credit will be given.

If Eagle Pass cancels a Heliski day once registration, rental allocation and safety training has been completed then guests will be given the opportunity to rebook for the next available date or a later date that season. If they are unable to rebook a full refund or credit will be given, less a \$25 Administration fee

If a Heliski day commences and Eagle Pass is unable to deliver the guaranteed minimum 6 runs due to the aforementioned circumstances then a refund or credit will be offered based on the following:

### **Day Ski Refund/Credit Policy**

| Runs Skied | Guest picks either refund or Credit Option as follows:         |  |
|------------|--|--|
|            | Refund Option<br>Refund awarded based on 6 run day @ \$165/run | Credit Option<br>Credit awarded based on 6 run day @ \$200/run |
| 1          | Full Refund  | Full Credit  |
| 2          | \$660  | \$800  |
| 3          | \$495  | \$600  |
| 4          | \$330  | \$400  |
| 5          | \$165  | \$200  |
| 6 to 8     | -  | -  |

### Lodge Heliskiing

At Eagle Pass our Lodge Heliskiing program is based on vertical skied. We have recently revised our Minimum Guarantee/Refund Policy to reflect this:

We guarantee each guest will be given the opportunity to Heliski an average of at least 3,000 meters per day. This daily guarantee is cumulative for the duration of their trip.

Refunds/credits will not be offered to guests who are unable to Heliski at least 3,000 meters per day due to late arrival, early departure, physical fitness, ability level or injury.

If EPH cancels a guest's Heliski package before the guest's scheduled arrival date the guest will be given the opportunity to rebook for the next available date or a later date that season. If they are unable to rebook, a full refund or credit will be given.

If Eagle Pass cancels a Heliski day once the guest arrives at the Lodge, then the guest will receive a \$1,325 credit (Single Day Heliskiing Rate). The guest's guaranteed meters for their package will also be reduced by 3,000 meters to adjust for the down day. This credit can be applied toward a future booking or used to cover incidentals during the guest's stay (liquor/wine/beer and retail purchases). This credit cannot be used for tips and massages.

At the end of a guest's package, the total vertical skied will be calculated. If the total vertical skied is less than 3,000 meters per day then the guest is entitled to a credit at the rate of \$139 per 1,000 meters. This credit can be applied to a future booking or used to cover incidentals during the guests stay (liquor/wine/beer and retail purchases). This credit cannot be used for tips and massages.

### Echo Bay Lodge Package - Guaranteed Vertical

| Package       | Guaranteed Vertical | Vertical Included |
|---------------|---------------------|-------------------|
| 3 Day Lodge   | 9,000 Meters        | Unlimited         |
| 4 Day Lodge   | 12,000 Meters       | Unlimited         |
| 5 Day Lodge   | 15,000 Meters       | Unlimited         |
| 6 Day Lodge   | 18,000 Meters       | Unlimited         |
| 7 Day Lodge   | 21,000 Meters       | Unlimited         |
| Full Down Day | Minus 3,000 Meters  | Unlimited         |

### Cancellation

All ski packages start and finish on the specified dates and have been offered as a complete package. There are no refunds, partial or full for any of the following reasons: late arrival or early departure for any reason, sickness or injury, or lack of skier ability or fitness.

Cancellations must be made in writing and received by registered mail. Time of cancellation is established upon arrival or registered mail at EPH. If a guest is unable to attend their ski package after the final payment date then the ski package is transferable to another person. If EPH is able to find a replacement for your space then your package may be deferred to a ski package in the following season.

Cancellation more than 90 days prior to the start date of package will result in loss of the non-refundable deposit. If cancellation is received 90 days or less, prior to start of confirmed package, then no refund or credit will be issued. EPH reserves the right to cancel any Heliskiing package at any time. Should this occur, a full refund of payments including deposit will be given.

### Trip Insurance

EPH strongly recommends purchasing travel/trip cancellation insurance. EPH works with a local travel agency that offers very affordable insurance that can offer a great "peace of mind" while you are on your Heliskiing holiday! While this insurance is not mandatory for booking a Heliski trip with EPH, it is strongly recommended. Please contact either Wanetta Stroo or Robin MacKenzie and they will be happy to answer any questions you may have.

Wanetta Stroo or Robin MacKenzie

UniGlobe Travel Insurance

T: [250-837-2544](tel:250-837-2544)

F: [250-837-9584](tel:250-837-9584)

TF: [1-866-667-0811](tel:1-866-667-0811)

E: [Revelstoke@uniglobespecialty.com](mailto:Revelstoke@uniglobespecialty.com)